#### राजस्थान सरकार नगरीय विकास विभाग

क्रमांक:- F.6(1)MISC/IT/UDH/2015 Part1

जयपुर,दिनांक:- 24 ७७ २०

सचिव. विकास प्राधिकरण, जयपुर/जोधपुर/अजमेर। सचिव, राजस्थान आवासन मण्डल, जयपुर।

सचिव. नगर विकास न्यास, भरतपूर/भीलवाङ्ग/श्रीगंगानगर/ चित्तौडगढ़/आबू/पाली/जैसलमेर/ बाडमेर/सीकर/सवाईमाधोपुर/ अलवर/कोटा/बीकानेर/उदयपुर।

मुख्य नगर नियोजक, नगर नियोजन विभाग, जयपुर।

महाप्रबंधक, जयपुर मेट्रो रेल कॉरपोरेशन, जयपुर।

विषय:- मुख्य सचिव महोदय के निर्देशों की पालना में विभागीय कार्यो में Govt Email का ही उपयोग करने बाबत्। संदर्भ:- मुख्य सचिव, राजस्थान का परिपत्र दिनांक 23.09.2019

#### महोदय,

उपरोक्त विषयान्तर्गत मुख्य सचिव महोदय द्वारा हस्ताक्षरित संदर्भित परिपत्र दिनांक 23.09.2019 की प्रति संलग्न कर निवेदन है कि राज्य सरकार द्वारा सभी विभागों/संस्थाओं में Govt Emails (यथा @rajasthan.gov.in, nic.in, gov.in, rajasthan.in) का ही उपयोग करने हेत् निर्देश जारी किये जा चुके है। नगरीय विकास विभाग द्वारा भी विभागीय कार्यो हेतु Govt Email- udh@rajasthan.gov.in का उपयोग किया जा रहा है।

अतः मुख्य सचिव महोदय के निर्देशों की पालना सुनिश्चित करने का श्रम करें। संलग्नः-उपर्युक्तानुसार

संयुक्त शासन सचिव-तृतीय



## GOVERNMENT OF RAJASTHAN

## Department of Information Technology & Communication

Sr. No: F6 (334) | DOIT | Gen / 19 /0 4147/2019

Dated: 23-09-19

#### Circular

Subject: - Use of Govt. Email Systems for Official Communication

Email is one of the best and fastest communication medium for official and direct conversation. The user does not have to pay the price of a stamp and do not have to wait for days to get a response or reply. In today's world, it is an easy and fast way to keep in touch with co-workers. Department of Information Technology & Communication (DoIT&C) has already set-up a state-of-the art Email infrastructure in RSDC and are providing Email services to various departments.

In compliance to Gazette notification dated 19/02/2015 by Ministry of Communications and Information Technology, Government of India(GoI), it is mandated for all state government departments/ PSUs/ Boards/ Corporations etc. to use only Government Email systems/ services for official government communication.

It is observed that most of the departments/ PSUs/ Boards/ Corporations etc. of State Government are still using the prohibited free public email services for official communication

In compliance to the cited Gazette notification dated 19/02/2015 of Gol. it is hereby mandated with immediate effect that all officers and officials of state government departments/ PSUs/ Boards/ Corporations etc. should use Government email systems/ services for official government communication and use of free public mail services like GOOGLE/ YAHOO/ HOTMAIL/ OUTLOOK/ REDIFF etc. is strictly prohibited for official government communication. This would not only ensure the data privacy and security of government data but also improve the overall communication efficiency in inter-department communication.

#### <u>Allowed Email Addresses/ Services</u> username@nic.in/ username@gov.in provided by NIC, Gol

or

username@rajasthan.gov.in / username@rajasthan.in etc. provided by DoIT&C, GoR

The concerned departments/ offices should use their official email accounts on a regular basis so as to avoid de-activation. In case, any department/ office/ officer is not having any Email A/c as mentioned above, he/ she may download the "Email A/c Creation Application Form" from <a href="https://mail.rajasthan.gov.in">https://mail.rajasthan.gov.in</a> (official email service of Govt. of Rajasthan) and send the duly filled, signed and stamped application form to DoIT&C at <a href="helpdesk.email@rajasthan.gov.in">helpdesk.email@rajasthan.gov.in</a>. For clarifications required, if any, helpdesk team is accessible at 0141-2925555 during office hours.



# GOVERNMENT OF RAJASTHAN Department of Information Technology & Communication

Alternatively, most of the officers/ employees of state government and citizens are already having their SSOIDs on RajSSO platform and they are also using it for accessing various government applications. It is clarified that every SSOID is also complemented with a free government Email A/c like SSOID@rajasthan.in ('RajMail' Email A/c) which can be easily accessed at <a href="https://mail.rajasthan.in">https://mail.rajasthan.in</a> or through "RajMail" mobile application available for both Android and iOS platform. Officer/ employee/ citizen can activate his/ her @rajasthan.in email A/c by login to RajSSO portal and clicking the 'RajMail' application icon. Issues faced, if any, in accessing the RajMail Email service may be reported directly at helpdesk.mail@rajasthan.in or 0141-2929711 (RajMail Helpdesk). Further, if department/ office/ designation/ individual name based Email A/c is required, then procedure mentioned in preceding paragraph may be followed to get a @RAJASTHAN GOV.IN Email A/c.

For PSUs/ Boards/ Corporations, if they are already having a dedicated Email domain like @RIICO.CO.IN or @JVVNL.ORG then same may also be hosted at DoIT&C Mail Servers in RSDC with the same Email address. The existing domains and email address, if any, can be retained by PSUs/ Boards/ Corporations.

Email services on RAJASTHAN.GOV.IN are FREE for all government departments but chargeable for PSUs/ Boards/ Corporations etc. at a nominal one-time fee of ₹ 1100/- per email A/c. No additional fee is applicable for dedicated email domain like @RIICO.CO.IN. Email services on RAJASTHAN.IN are FREE for all government departments/ PSUs/ Boards/ Corporations.

Therefore all state government officers have to mandatorily use Government Email Service for official communication.

(D.B. Gupta) Chief Secretary

Copy to following for information:-

- 1. The Secretary, Chief Minister, Rajasthan.
- 2. All Additional Chief Secretary/ Principal Secretary/ Secretary Rajasthan.
- 3. All Divisional Commissioner, Rajasthan
- 4. All District Collectors, Rajasthan
- 5. All Head of the Departments (HODs), Rajasthan
- 6. The Technical Director, Website Cell, Department of Information Technology & Communication, Jaipur, Rajasthan.
- 7. Guard File.

(Abhay Kumar)
Principal Secretary, IT&C

2090/PS/UDH 17/07/2020

# राजस्थान सरकार वित (जी एण्ड टी) विभाग

विषय:- राज्य लोक उपापन पोर्टल (SPPP) में Government e-mail service का उपयोग करने के संबंध में।

Waw Dry1 उपरोक्त विषयान्तर्गत इस विभाग द्वारा जारी समसंख्यक परिपत्र दिनांक 10.12.2019 (प्रति संलग्न) द्वारा निर्देशित किया गया था कि सभी नोडल कि प्रमान पास्ताला का राज्य लाक उपापन पटिल/e-proc पोर्टल पर सरकारी तत्पश्चात ११ १२ २०२० व ११ ०० ०००० व विकास कार्य हेतु दिनांक ०१.०१.२०२०, तत्पश्चात ११ १२ २०२० व ११ ०० ०००० व विकास कार्य हेतु दिनांक ०१.०१.२०२०, तत्पश्चात् 01.02.2020 व 31.03.2020 तक तिथि बढायी गयी थी। इस विभाग द्वारा जारी समसंख्यक परिपत्र दिनांक 29.04.2020 एवं 18.06.2020 द्वारा उक्त कार्य हेतु तिथि दिनांक 01.07.2020 तक बढा दी गई थी।

outlook/rediff आदि के माध्यम से संचार/संवाद व्यवस्था का उपयोग राज्य लोक उल्लेखनीय है कि सार्वजनिक ई-मेल यथा yahoo/gmail/hotmail/ उपापन पोर्टल / e-proc पोर्टल पर प्रतिबंधित किये जाने का निर्णय लिया गया है।

इस क्रम में सभी सरकारी विभागों/सार्वजनिक उपक्रमों/बोर्ड/निगमों में राज्य लोक उपापन पोर्टल में समस्त नोडल अधिकारी / उपापन संस्थाओं को प्रशासनिक विभाग के स्तर से पुनः निर्देशित किया जाना उचित होगा कि सरकारी ई-मेल सिस्टम/सेवाओं यथा username@rajasthan.gov.in/username@ rajasthan.in सूचना प्रौद्योगिकी एवं संचार विभाग द्वारा एवं username@nic.in NIC के ई-मेल का अनिवार्यत सप्योग किया उन्हों। अनिवार्यत उपयोग किया जावें।

इसे सर्वोच्च प्राथमिकता प्रदान कर तीन माह की अवधि में आपके अधीन कार्यरत शत प्रतिशत नोडल अधिकारी / उपापन संस्थाओं द्वारा पालना किया जाना सुनिश्चित किया जावें।

> (निरंजन क्मार आर्य) अति. मुख्य सचिव वित्त विभाग

समस्त अतिरिक्त मुख्य सचिव / प्रमुख सचिव / शासन सचिव यू.ओ.नोट क्रं.प.(1)वित्त / एस.पी.एफ.सी / 2013 जयपुर,दिनांक 10 107, 2020

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