# **UDH Project**

# Citizen Service Subscription and Process Flow of Services

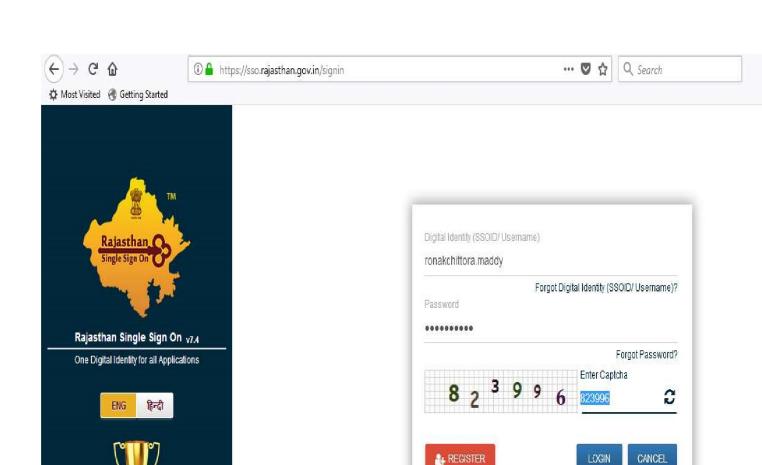
**User Manual** 

# **Process Flow: Subscribing Services**

- Citizen will be login through SSO (Single Sign On).
- In the citizen Apps select the Urban Service Application and click on it. It will redirect to Urban Services Portal.
- By Default citizen Dashboard will be visible.
- Click on the Citizen Services link for availing the services from the side panel menu.
- Services list will be visible to the citizen user.
- Against each of the service subscribe button is there click on subscribe button for availing the service.

- After click on Subscribe button citizen will be redirected to the subscription form where citizen will be subscribing for the service. In that Name, validity, fees for the services are being described.
- Select the UIT/ Development Authority from the drop down list given. Citizen can subscribe for various types of UIT/ DA.
- After selecting UIT/DA, accept the terms and condition by clicking on the checkbox.
- Then click on "Proceed to Subscribe" Button.
- Service will be availed.

- If the subscription is free then citizen can avail the services directly.
- If the service is of Paid type then the citizen will be redirected to the payment gateway, by paying the fees citizen can avail the services.
- The fig , shows successful message after availing the services.

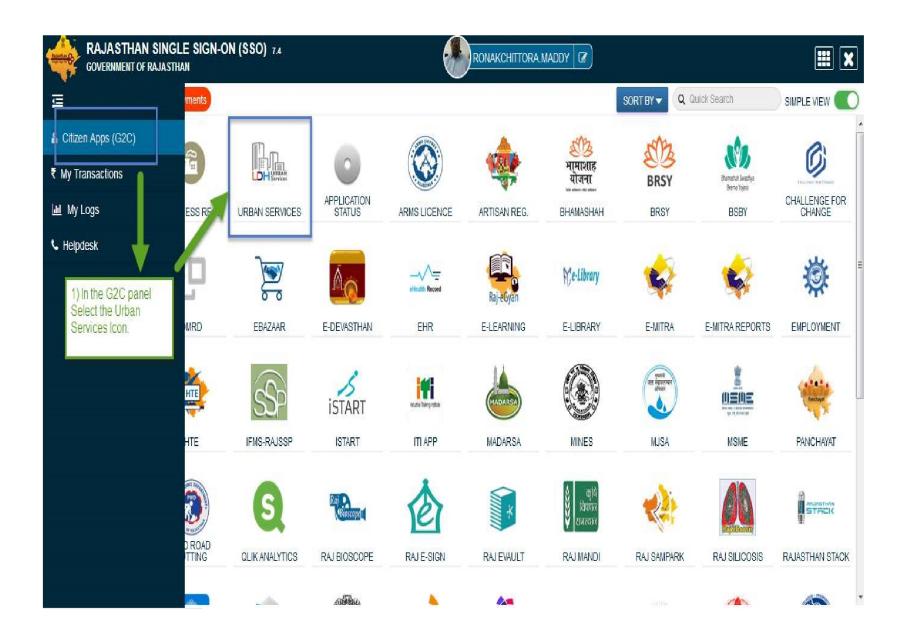


SKOCH AWARD (GOLD)
SMART GOVERNANCE AWARD 2017

SECURED 2018-01-17 UTC MELPDESK (FOR ALL APPLICATIONS)

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#### **Authorities and UIT's Online Services**







Citizen Services

Motifications

Back to SSO



#### RONAK CHITTORA [RONAKCHITTORA.MADDY]

■ 9460028517 Image: pronakchittora.maddy@gmail.com

# 10 Fouz Baxi Ki Haveli Shri Nath Marg , UDAIPUR , RAJASTHAN , PIN: 313001

Aadhar Number: NA Date of Birth: 23/12/1989

Citizen is Redirected to the Urban Services Application Portal.

■Property ID Creation Application Summary

Draft/Submit Date: 29-Nov-2017 Property No.: 108 UIT/Authority: UIT, Kota Scheme: Ajay Aahuja Nagar Punarwas CurrentStatus: Draft

View More

**■Online EMD Payment Summary** 

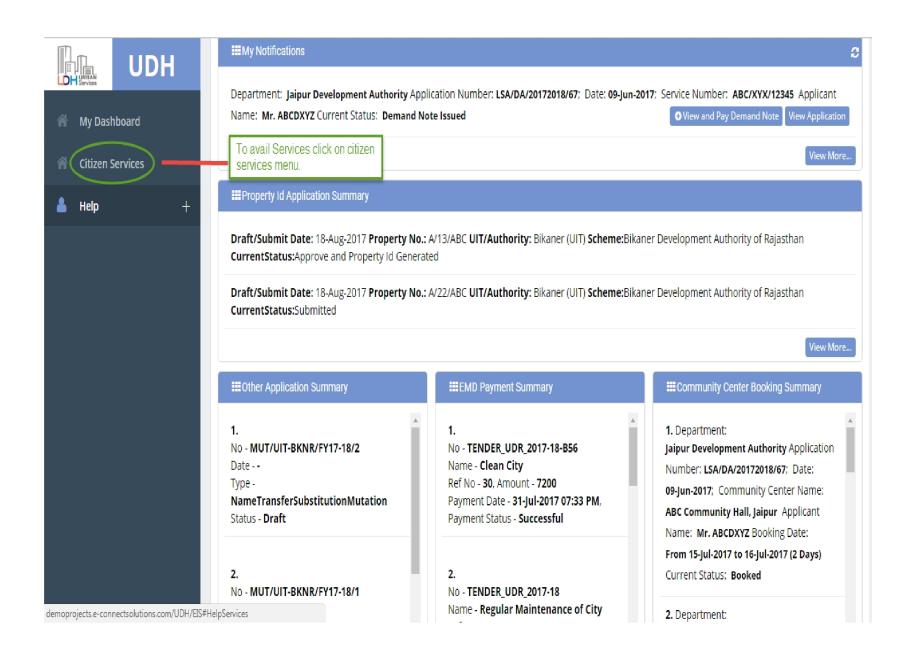
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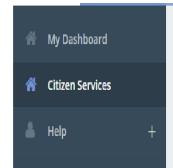
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■Name Transfer/Lease Application Summary

**Draft/Submit Date:** 30-Nov-2017 **Application Number:** UIT-KOTA/FY17-18/MUT/3 **Application Type:** Name Transfer / Substitution / Mutation **Current Status:** Draft

View More...





### My Services

You have not subscribed any service.

### Available Services

S.No	Service Name	Plan	Fee (Rs.)	Validity	Action
1	Property Details (Property ID Generation)	Paid	100.00	0 LifeTime	Subscribe
2	Name Transfer / Substitution / Mutation	Free	0.00	Lifetime	Subscribe
3	Lease Exemption Certificate	Free	0.00	Lifetime	Subscribe
4	Payment Gateway for E-Tendering (EMD)	Free	0.00	Lifetime	Subscribe
5	Community Center Bookings	Free	0.00	Lifetime	Subscribe

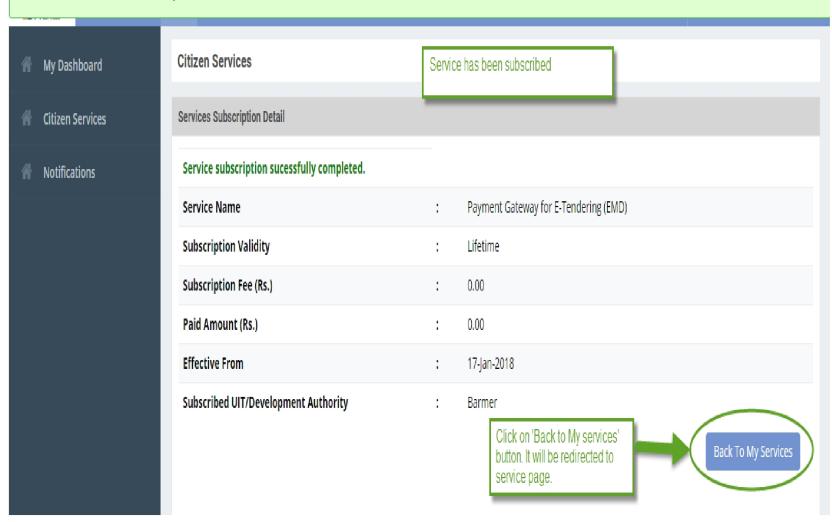
Click on subscribe Button for availing the services.

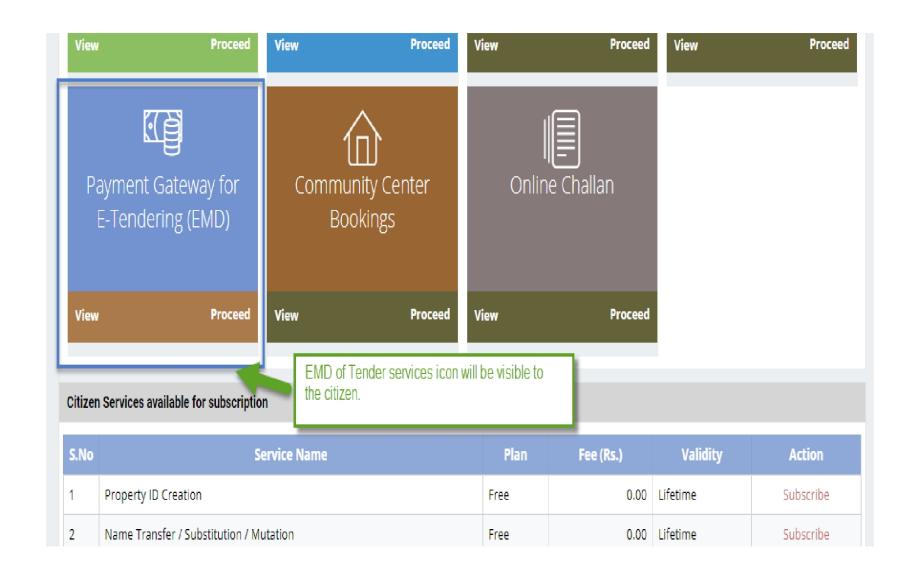
demoprojects.e-connectsolutions.com/UDH/EI\$/Services

#### Citizen Services Proceed For Services Subscription Service Name Payment Gateway for E-Tendering (EMD) **Subscription Validity** Lifetime 1) Select UIT/DA from the List Subscription Fee (Rs.) 0.00 given for which service has to be avail. GST on Fee (Rs.) 0.00 Net Payable Amount (Rs.) Select UIT/Development Authority --Select One--(After successfull subscription you will be able to avail this service for above selected uit/development authority only. You will have to subscribe this service by paying subscription fee (if applicable) separately for each uit/development authority.) (सफल सदस्यता के बाद आप इस सेवा का उपयोग केवल उपर चयनित युआईटी / विकास प्राधिकरण के लिए ही कर सकते हैं। आपको प्रत्येक सेवा / विकास प्राधिकरण के लिए इस सेवा की सदस्यता अलग से सदस्यता शुल्क (यदि लागू हो) का भगतान करके लेनी होगी।) udeclare that I have carefully read all the terms and conditions of this Service and agree to terms & condition and privacy policy of UIT/DA. 2) Check the Terms and Conditions 3) Click on 'Proceed to Subscribe' button. Back To Services



✓ Service Subscribed Sucessfully.



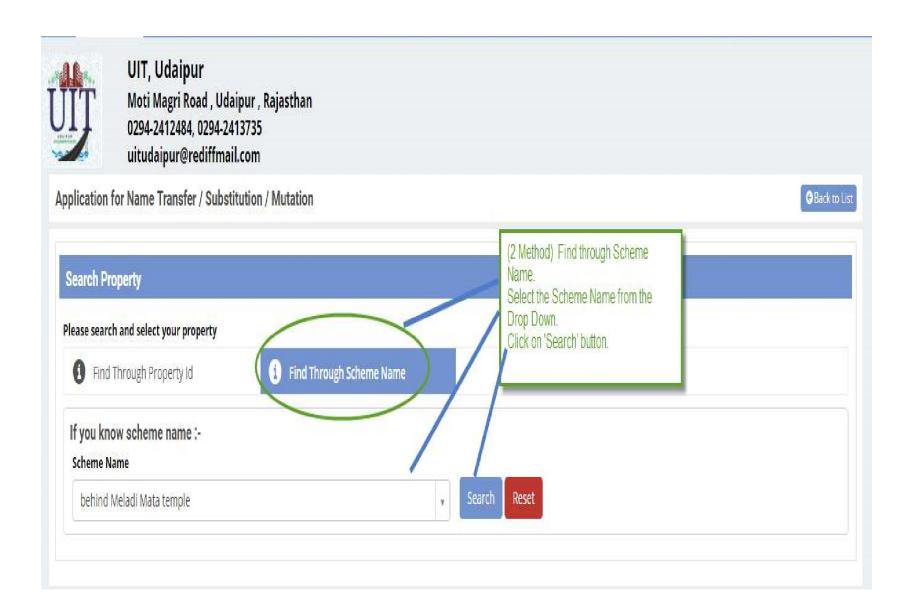


## Service: Lease Exemption Certificate/ Freehold

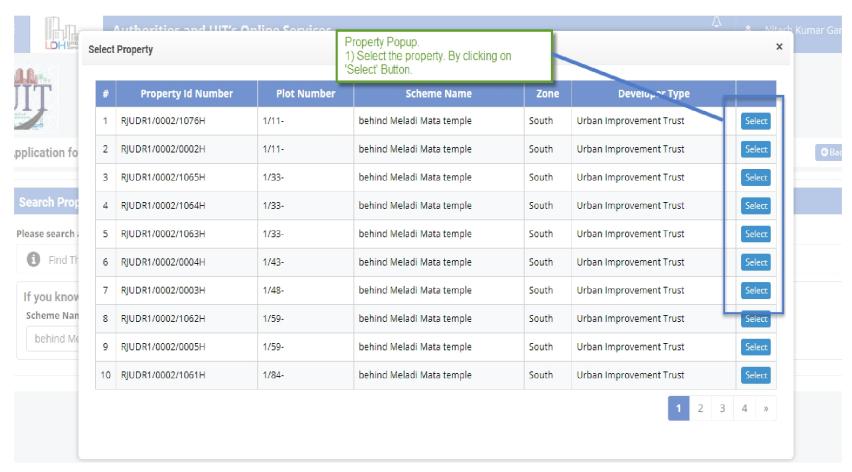
- Same Process for Subscribing the Service, as explained in Earlier Slides.
- Click on Proceed Button from the Activated Lease Exemption Certificate/ Freehold Service Widget and Select the UIT/DA. (Refer Slides 34 to 35)
- Intro:- For applying/ Issuing the Lease Exemption Certificate/ Freehold use the service. By two ways Property can be searched by applying the filter criteria:-
  - Find through Property Id
  - Find through Scheme Name

 Lease Exemption / Freehold Certificate application, the property which is approved and id number is generated that only property number can be searched by the shown filter criteria.

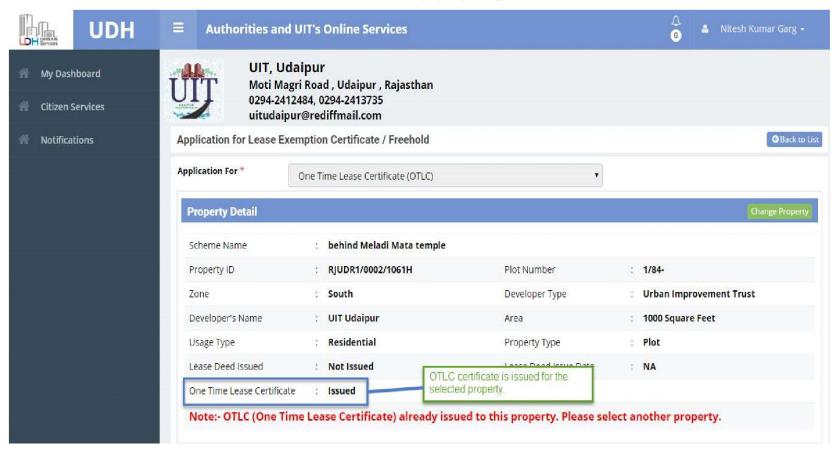




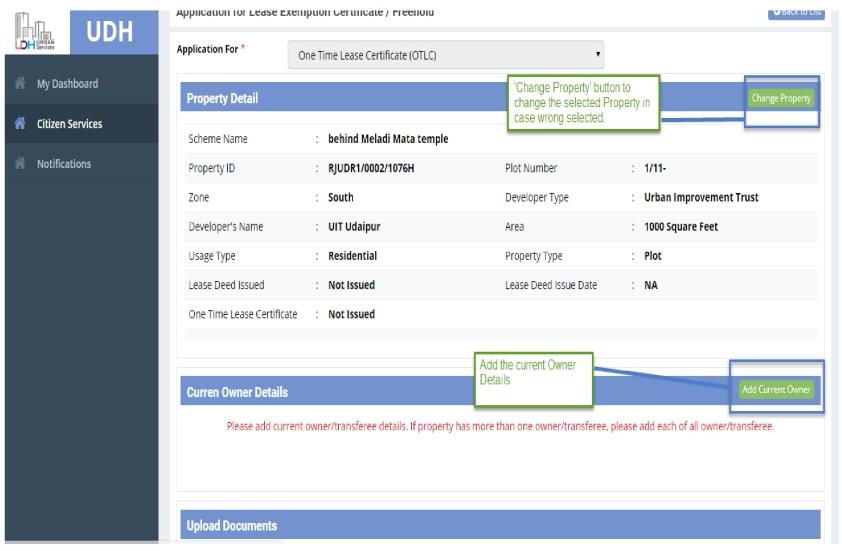
Step2:- After clicking on 'Search' button Property Popup will open. The property which is approved and Property Id Number is generated that only property will be visible in the popup. Select the property for which application has to be applied.

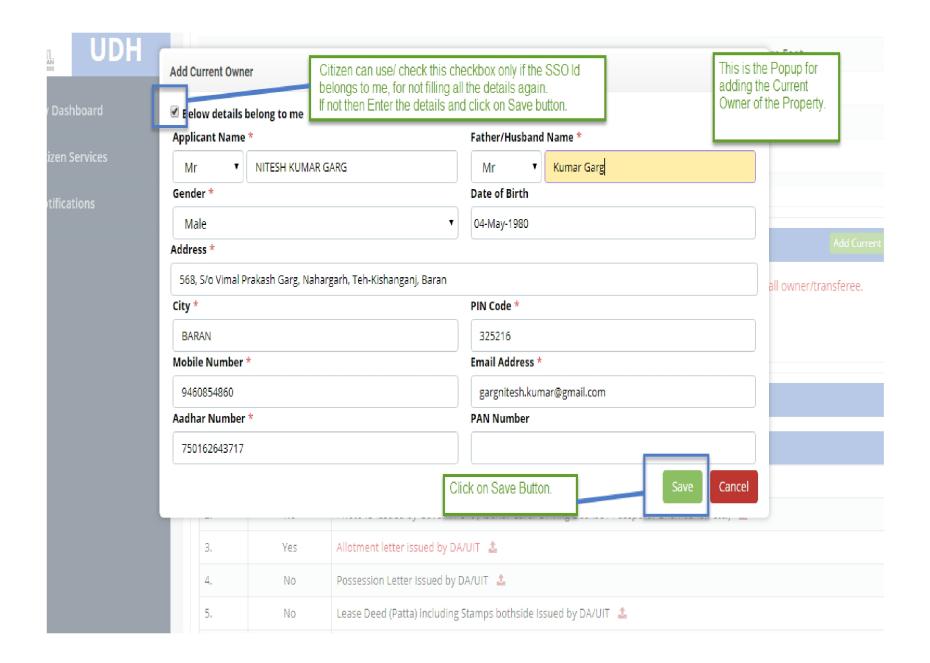


- Step3:- The selected Property details will be shown to the citizen user.
- Step4:- (i) In the selected Property, if the OTLC certificate is issued then the citizen cannot apply again.



• Step4:- (ii) In the selected Property, if the OTLC certificate is 'Not issued' then the citizen can apply for issuing the certificate.





- Step5:- After selecting the Property, Add the current Owner of the Property by clicking on 'Add Current Owner' button. (As shown in Slide No. 78 and 79). Current owner Popup will open and add the required details.
- Step6:- Upload all the Mandatory Documents from the list of the Documents.
- Step7:- Check the checkbox of terms and condition.
- Step8:- Click on 'Save as Draft' button.

2) Check the

Check box.

Sr. No.	Mandatory	Documents			
1.	Yes	Receipt of Previous Lease 🕹			
2.	No	Photo ID issued by Government (Aadhar Card/ Driving License / Passport / Bhamashah etc.) 🕹			
3.	Yes	Allotment letter issued by DA/UIT 🚨			
4.	No	Possession Letter Issued by DA/UIT 🚣	1) Upload all the required		
5.	No	Lease Deed (Patta) including Stamps bothside Issued by DA/UIT 🕹	Mandatory Documents.		
6.	No	Site Plan Issued by DA/UIT 🕹			
7.	No	Receipt(s) of Amount Deposited in DA/UIT 🕹			
8.	No	In case property is mortgage letter from Financial Institution 🚨			

#### **Declaration and Undertaking**

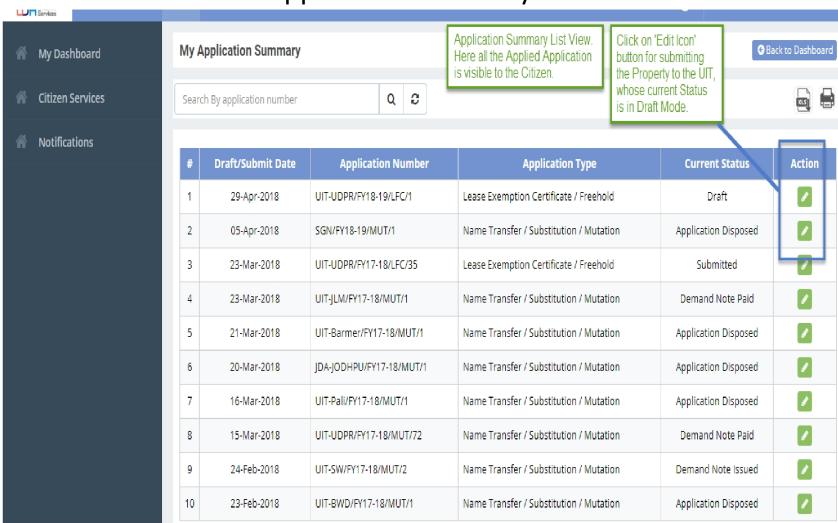
- 1. I/We hearby declare and confirm that all above information furnished by me/us are true and nothing material has been concealed about this application.
- 2. This Mutation is being done on the basis of documents uploaded by me online and the responsibility of all such uploaded document being genuine and true lies with me. In case, any uploaded document is found forged or tampered or false, the undersigned will not be liable for any action for this mutation and I/We will be solely responsible for such fraudulent document and offence.
- 3. There is no legal or possession dispute with anyone regarding above property.
- 4. I/We will follow and abide by the building by laws and rules of UIT, Udaipur.
- 5. I/We will may be prosecuted for any false/incorrect information, electronically signed and accepted by me/us today on 29-Apr-2018 02:31 PM

Draft' button

In hereby declare that I/We have carefully read all the terms and conditions of this Service and agree to terms & conditions and privacy policy of UIT, Udaipur.

3) Click on 'Save as

 Step9:- After Saving the Application in Draft Mode it will be redirected to the Application Summary List view.



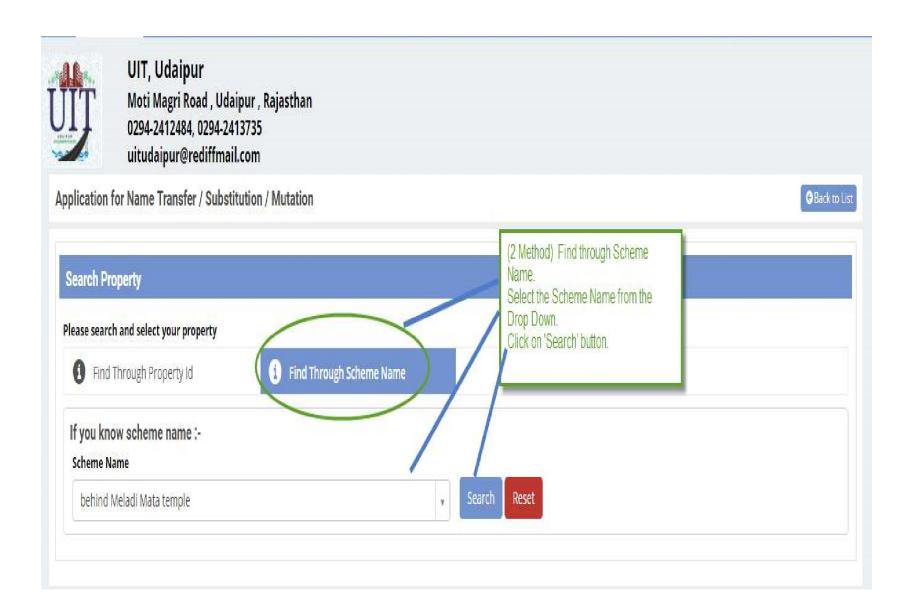
- Step10:- Click on 'Edit Icon' Button for submitting the Application. All the saved details will be viewed to citizen.
- Step11:- After this Click on 'Update and Submit' button for submitting the property to the UIT/DA.

## Service: Lease Collection Yearly

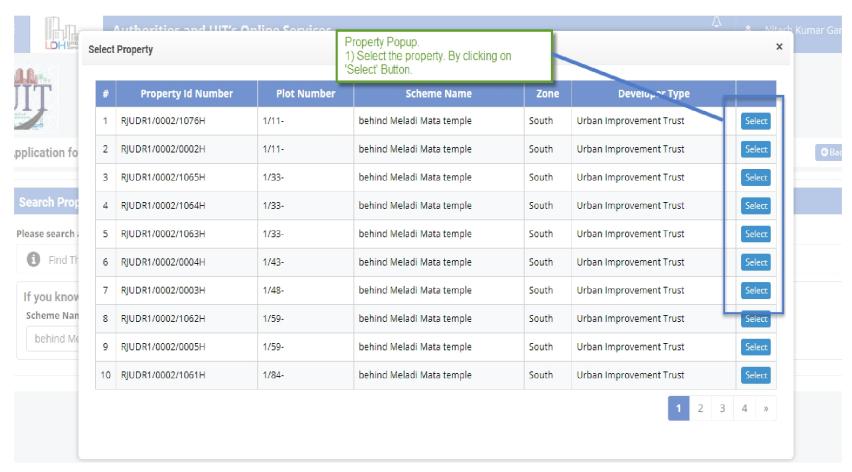
- Same Process for Subscribing the Service, as explained in Earlier Slides.
- Click on Proceed Button from the Activated Lease Collection Yearly Service Widget and Select the UIT/DA.
- Intro:- For depositing the Lease use the service. By two ways Property can be searched by applying the filter criteria:-
  - Find through Property Id
  - Find through Scheme Name

 Lease Exemption / Freehold Certificate application, the property which is approved and id number is generated that only property number can be searched by the shown filter criteria.

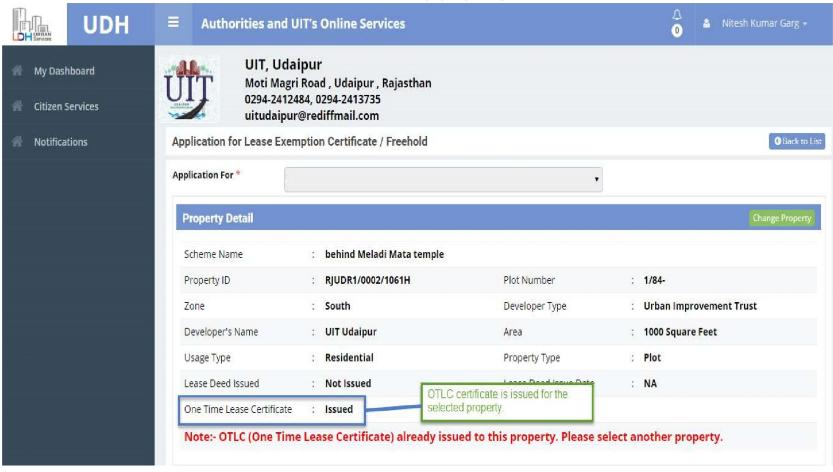




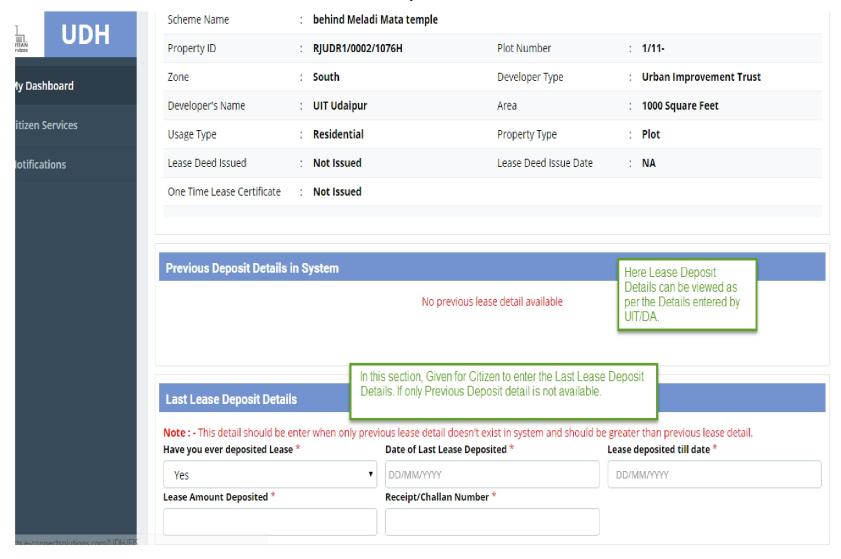
Step2:- After clicking on 'Search' button Property Popup will open. The property which is approved and Property Id Number is generated that only property will be visible in the popup. Select the property for which application has to be applied.



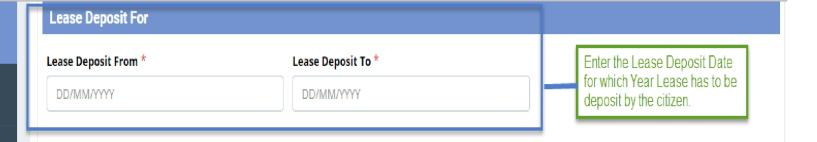
- Step3:- The selected Property details will be shown to the citizen user.
- Step4:- (i) In the selected Property, if the OTLC certificate is issued then the citizen cannot apply again.



• Step4:- (ii) In the selected Property, if the OTLC certificate is 'Not issued' then the citizen can deposit the lease amount.



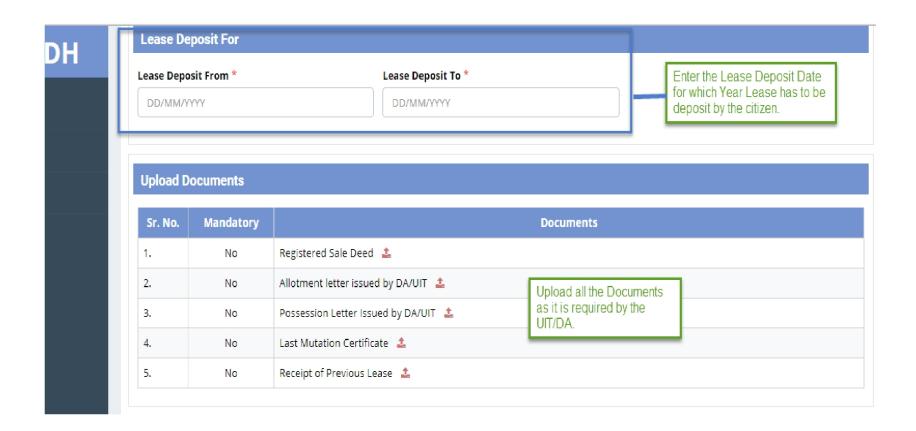




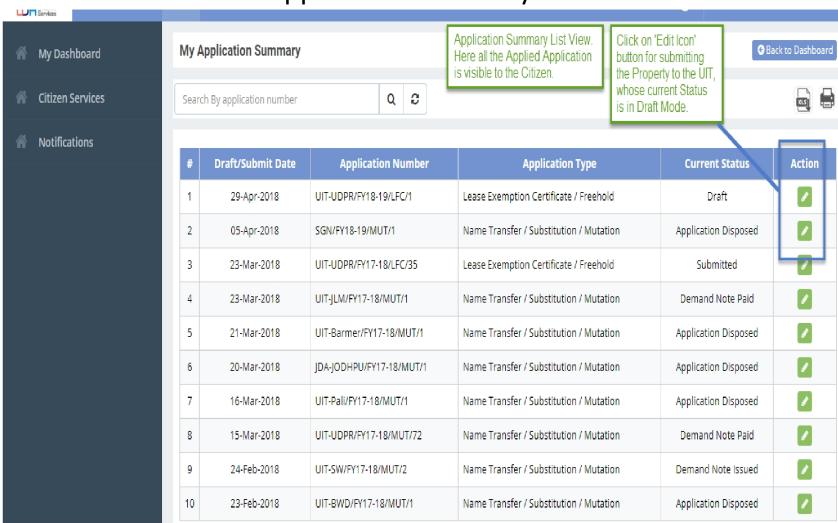
### **Upload Documents**

Sr. No.	Mandatory	Documents		
1.	No	egistered Sale Deed 🎎		
2.	No	Allotment letter issued by DA/UIT 🕹	Upload all the Documents as it is required by the UIT/DA.	
3.	No	Possession Letter Issued by DA/UIT 🕹		
4.	No	Last Mutation Certificate 🕹		
5.	No	Receipt of Previous Lease 🎎		

- Step5:- After selecting the Property, enter the Last Lease Deposit Details which the citizen is already paid (Last Lease Details) only. This details to be entered if and only if Previous deposit detail is not available in the system. Previous Lease details will be entered by UIT/DA.
- Step6:- Enter the Lease Deposit for details, which is to be deposit. And Upload the Documents.
- Step7:- Check the checkbox of terms and condition.
- Step8:- Click on 'Save as Draft' button.



 Step9:- After Saving the Application in Draft Mode it will be redirected to the Application Summary List view.



- Step10:- Click on 'Edit Icon' Button for submitting the Application. All the saved details will be viewed to citizen.
- Step11:- After this Click on 'Update and Submit' button for submitting the property to the UIT/DA.